



# High-Efficiency Toilet REBATE INSTRUCTIONS

## 5 Easy Steps to Receive a \$150 Rebate



CITY OF  
SANTA ROSA  
Utilities Department  
69 Stony Circle  
Santa Rosa, CA 95401  
Ph. (707) 543-3985  
Fax (707) 543-3937

**Replace your old high flow toilet with a  
new high efficiency toilet (HET)**

### **1. Confirm that you are a City of Santa Rosa Utilities customer.**

You must be a City of Santa Rosa utilities customer, receiving water and/or sewer service, to participate in this program. To qualify you must receive your bill directly from the City or, if you pay your utilities through an association or are a tenant, you must complete the "Tenant Permission Form" to participate.

### **2. Verify that you have a high flow toilet.**

Read the information included in this packet to determine if you qualify and would like to participate in the City of Santa Rosa's High Efficiency Toilet (HET) Rebate Program.

- a. "Rebate Instructions" – 5 easy steps
- b. HET Program Fact Sheet
- c. Qualifying High Efficiency Toilets (HET)

### **3. Have a free pre-inspection performed.**

If you would like to enroll in the program, you must contact the City of Santa Rosa's Water Conservation Hotline (543-3985) and schedule a pre-inspection. The forms for the rebate program will be filled out during your pre-inspection visit. *Your rebate application must be received within 120 days of the pre-inspection visit.*

### **4. Buy and install a qualifying HET.**

Purchase and install a qualifying HET toilet from the enclosed list. For information on where these toilets can be purchased please contact the City of Santa Rosa's Water Conservation Hotline (543-3985).

### **5. Submit your rebate application.**

With the rebate application you must submit **original receipts** for your new toilet and hardware, along with your receipt for recycling your toilet through the Sonoma County Central Disposal Site (707-795-3660), located at 500 Mecham Road, Petaluma (be sure to collect your receipt for recycling the old toilet; this is a free service; open daily 7am – 3:30pm). *Failure to recycle your toilet through the Central Disposal Site will result in the denial of your rebate application – you must submit your recycling receipt with your rebate application.*

**SEND COMPLETED APPLICATION AND RECEIPTS TO:**  
**City of Santa Rosa Water Conservation**  
**Attn. Sean McNeil**  
**69 Stony Circle**  
**Santa Rosa CA 95401**

To learn more about the HET program or other water conservation programs please visit our website [www.srcity.org/wc](http://www.srcity.org/wc) or call our Hotline 707-543-3985.

