

PAYMENT OPTIONS

- **Mail** your payment with stub to P.O. Box 1658, Santa Rosa, CA 95402, making checks payable to “City of Santa Rosa”.
- **Phone** payments can be made 24/7 with a credit or debit card. Call (707) 543-4470. You will need your Utility Customer **and** Account number.
- **Automatic Bill Payment** pays your bill each month by direct debit to your checking account, debit or credit card. 
 - Enroll online by registering at <https://myutilities.srcity.org>
 - Print an enrollment form at <http://srcity.org/ub>, pick one up at our office, or call us at (707) 543-3150 to request a form be mailed to you.
- **One-Time Online Payment** is available at our website: <https://myutilities.srcity.org>. You will need your Utility Customer **and** Account number.
- **Your Bank's Online Bill Pay** by setting up the City of Santa Rosa as a payee. Use your combined 13 digit Utility Customer and Account number.
- **A Drop Box** is located at the rear of the City Hall Annex and is available 24/7 for making payment with a check or money order.
- **In Person** payments can be made at the City Hall Annex, 90 Santa Rosa Avenue. Office hours are Monday through Thursday 8:00am to 5:00pm and alternate Fridays 8:00am to 5:00pm. We are closed every other Friday.
- **7-Eleven** accepts cash only payments 24/7. Take your entire bill that contains the printed barcode to any participating 7-Eleven store to process the payment. A convenience fee will apply.